

# cloud

## TK100 Touch Kiosk



## Queue Management

Companies, institutions and retail stores customer-oriented, often face the problem of long queues and unpredictable waiting time that cause tension and stress among employees and customers and that result in an efficiency decreased.

The solution is a Queue Management System, enabling more efficient and professional treatment to the customer. Instead of standing in long waiting lines, customers can sit a little bit and receive some useful information about the company's services through digital signage and corporate television systems.

Any company or institution, customer oriented, such as banks, government agencies, hospitals and clinics, pharmacies, post offices, telecommunication companies, hypermarkets, shopping services to citizens, etc... will improve their services and increase the image of the institution.

The Queue management software optimizes the waiting time for customers, and above all organize and manage the customers call in an efficient, fast and simple for any developer or business entity.



WAITING TIME

The main objective of service management is the ordering of the queues in order to improve the quality of services provided.

## Touch Screen KIOSK

- 17" Touch Screen,
- Wireless Connectivity
- Steel cabinet, Metal paint, Antimagnetic, antistatic, Full steel streamlined.
- Power: 110--240V 50Hz/60Hz
- Industrial control is axial flow fan, no noise, circulation cooling
- Temperature: +5°C~+35°C Humidity: 40% ~ 80%
- 80mm Ticket printer



## Ticket Calling Unit (Windows Based)

- Wi-Fi & Wired connectivity
- Wireless hassle-free working
- Windows based application for ticket calling
- Shows the present status & Remaining queue numbers
- User can select Next, Repeat, Recall, Random, transfer for calling



## Counter Display

- Wireless counter display
- 0.3.75, 34.2 x 11.4 x 3.9cm, 4character, pixel64 x 16point



## Waiting Area Display

- Converts the LCD/LED TV in your waiting area into
- multimedia display with complete status and
- progress of Tickets along with streaming videos & Slide shows



## Evaluation Pad

- Customer can rate the service level



## Report Management System

- The Software allows essential statistics to perform analysis and efficiency.
- User performance Report
- Counter Performance Report
- Graphical Dashboard

